

## Working with ELS End-Point Assessment

### Independent End Point Assessor - Supporting Evidence of Competency

Each apprenticeship standard sets out very clear requirements for occupational competency that we (ELS) must ensure our assessment team meet.

Please provide [detailed information](#) for how you meet the requirements of the **Infrastructure Technician Level 3** Standard (and pathways, where appropriate) you are applying to assess.

<b>Name:</b>	
<b>Date:</b>	
<b>Contact number:</b>	
<b>Do you hold an Assessors qualification? (D32, D33, A1, CAVA)</b> Please list dates achieved (or dates expected if working towards):	
<b>Do you hold an Internal Quality Assurance (IQA) Qualification (D34, V1)</b>	
<b>Do you hold any current and valid DBS checks?</b>	
<b>Date the DBS Check was completed:</b>	

STANDARD:	Occupational competency requirements, as set out in the assessment plan:	How do you meet these occupational competency requirements?  <i>Consider including information such as: details of environments you have worked in, currency of your practical competence, dates and timeframes of experience, how you remain current, details of any professional registrations or qualifications you hold, specific to standard and/or pathway.</i> <b>NB. For standards which have multiple pathways, please enter N/A for the pathways you have no experience in.</b> <a href="https://www.instituteforapprenticeships.org/media/1129/infrastructure_technician.pdf">https://www.instituteforapprenticeships.org/media/1129/infrastructure_technician.pdf</a> Please click on the link to look up the latest Apprenticeship Standard.	<i>Internal use only:</i>  <b>Score</b>
<b>Infrastructure Technician L3</b>	Have excellent knowledge and understanding of the apprenticeship standard.		
	Do you have 'hands on' experience with information technology systems within the last 3 years?		
	How do you keep your CPD for this standard up to date?		

	<b>Key knowledge, Skills and Behaviours as set out in the assessment plan:</b>	<b>How do you meet the standard criteria for the KBSs listed below?</b>  <i>An understanding of the apprenticeship standards and the assessment models used, with specific knowledge about the relevant industry area for the role. Explain your “hands on” experience within the following areas. Please include dates and as much detail as possible. As you type into the boxes they will expand.</i>	<u>Internal use only:</u>  <b>Score</b>
	<b>Communication</b> Able to work both independently and as part of a team and following the organisations standards; competently demonstrating an ability to communicate both in writing and orally at all levels, using a range of tools and demonstrating strong interpersonal skills and cultural awareness when dealing with colleagues, customers and clients during all tasks.		
	<b>IT Security</b> Demonstrates the necessary skills and behaviours to securely operate across all platforms and areas of responsibilities in line with organisational guidance.		
	<b>Remote Infrastructure</b> Effectively operates a range of mobile devices and securely add them to a network in accordance with organisations policies and procedures.		
	<b>Data</b> Effectively records, analyses and communicates data at the appropriate level using the organisation’s standard tools and processes and to all stakeholders within the responsibility of the position.		

	<p><b>Problem solving</b> Applies structured techniques to common and non-routine problems, testing methodologies and troubleshooting and analyses problems by selecting the digital appropriate tools and techniques in line with organisation guidance and to obtain the relevant logistical support as required.</p>		
	<p><b>Workflow management</b> Works flexibly and demonstrates the ability to work under pressure to progress allocated tasks in accordance with the organisation’s reporting and quality systems.</p>		
	<p><b>Health and Safety</b> Interprets and follows IT legislation to securely and professional work productively in the work environment.</p>		
	<p><b>Performance</b> Optimises the performance of hardware, software and Network Systems and services in line with business requirements.</p>		
	<p><b>WEEE</b> Can explain the correct processes associated with WEEE (the Waste Electrical and Electronic Equipment Directive)</p>		
	<p><b>Technical Knowledge and Understanding</b></p> <ul style="list-style-type: none"> <li>• Working knowledge of a range of cabling and connectivity, the various types of antennas and wireless systems and IT test equipment.</li> </ul>		

	<ul style="list-style-type: none"> <li>• Understands maintenance processes and applies them in working practices.</li> <li>• Understands and applies the basic elements and architecture of computer systems.</li> <li>• Understands where to apply the relevant numerical skills e.g. Binary.</li> <li>• Understands the relevant networking skills necessary to maintain a secure network.</li> <li>• Understands the similarities, differences and benefits of the current Operating Systems available.</li> <li>• Understands how to operate remotely and how to deploy and securely integrate mobile devices.</li> <li>• Understanding and working knowledge of Cloud and Cloud Services.</li> <li>• Understands the importance of disaster recovery and how a disaster recovery plan works and their role within it.</li> <li>• Understands the similarities and differences between a range of coding and logic.</li> <li>• Understands and complies with business processes.</li> <li>• Working knowledge of business IT skills relevant to the organisation.</li> </ul>		
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Thank you for your time completing this form

Please return your completed form to ELS by uploading your form at:

<https://www.elsbusinessstraining.co.uk/end-point-assessment/independent-end-point-assessors-and-internal-quality-assurers/>

or email it to [epaenquiries@explosivelearningsolutions.com](mailto:epaenquiries@explosivelearningsolutions.com)