

Working with ELS End-Point Assessment

Independent End Point Assessor - Supporting Evidence of Competency

Each apprenticeship standard sets out very clear requirements for occupational competency that we (ELS) must ensure our assessment team meet.

Please provide [detailed information](#) for how you meet the requirements of the **Unified Communications technician Level 3** Standard (and pathways, where appropriate) you are applying to assess.

Name:	
Date:	
Contact number:	
Do you hold an Assessors qualification? (D32, D33, A1, CAVA) Please list dates achieved (or dates expected if working towards):	
Do you hold an Internal Quality Assurance (IQA) Qualification (D34, V1)	
Do you hold any current and valid DBS checks?	
Date the DBS Check was completed:	

STANDARD:	Occupational competency requirements, as set out in the assessment plan:	How do you meet these occupational competency requirements? <i>Consider including information such as: details of environments you have worked in, currency of your practical competence, dates and timeframes of experience, how you remain current, details of any professional registrations or qualifications you hold, specific to standard and/or pathway.</i> NB. For standards which have multiple pathways, please enter N/A for the pathways you have no experience in. https://www.instituteforapprenticeships.org/media/1199/unified_communications_technician.pdf Please click on the link to look up the latest Apprenticeship Standard.	<u>Internal use only:</u> Score
Unified Communications Technicians L3	Have excellent knowledge and understanding of the apprenticeship standard.		
	Do you hold any IT qualifications?		
	Do you have 'hands on' experience with digital systems within the last 3 years?		
	How do you keep your CPD for this standard up to date?		

	Key knowledge, Skills and Behaviours as set out in the assessment plan:	How do you meet the standard criteria for the KBSs listed below? <i>An understanding of the apprenticeship standards and the assessment models used, with specific knowledge about the relevant industry area for the role. Explain your “hands on” experience within the following areas. Please include dates and as much detail as possible. As you type into the boxes they will expand.</i>	<u>Internal use only:</u> Score
	Analysis Analyse system problems by selecting the appropriate tools and techniques in line with organisation guidance.		
	Rectification Select the most appropriate solution to the fault, using the relevant logistical support where appropriate, or escalates to a higher-level where necessary.		
	Installing and configuring Install and configures appropriate component and or systems appropriate to the organisation.		
	Diagnostic tools Select the appropriate diagnostic tools to monitor, test and reacts to network performance.		
	Hardware and software Undertake hardware or software upgrades appropriate to the organisation.		
	Interpreting specifications Interpret technical specifications for activities and maintains accurate records.		

	<p>Providing technical support Respond effectively with customers and provides technical support to them in line with organisations process.</p>		
	<p>Documenting completed tasks Documents completed tasks in accordance with agreed organisational procedures.</p>		
	<p>Cabling Competently cable or connect equipment in line with technical requirements.</p>		
	<p>Installing Install and work with a variety of digital communications mediums as appropriate to the organisation.</p>		
	<p>Technical Knowledge and Understanding Has a knowledge of networks: data, protocols and how they relate to each other; the main routing protocols; the main factors affecting network performance including typical faults, and approaches to error control. Has an awareness of cloud services / solutions. Has a knowledge of routers and switches. Has a working knowledge of IT test or diagnostic equipment. Has a working knowledge of the different types of cabling and connectivity.</p>		

	<p>Has a working knowledge of security principles including software, access, encryption and regulation.</p> <p>Has a knowledge of the purpose of firewalls.</p> <p>Has a knowledge of VPN and Remote Access Security.</p> <p>Has a knowledge of data, including network architectures.</p> <p>Has an awareness of back-up and storage solutions.</p> <p>Has an awareness of service level agreements.</p> <p>Understands the purpose of digital communication technologies.</p>		
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Thank you for your time completing this form

Please return your completed form to ELS by uploading your form at:

<https://www.elstraining.co.uk/end-point-assessment/independent-end-point-assessors-and-internal-quality-assurers/>

or email it to epaenquiries@explosivelearningsolutions.com